



IXOM AUSTRALIA

CHRISTMAS AND NEW YEAR TRADING 2024/2025

Dear Customer

We would like to take this opportunity to thank you for your business throughout the year and wish all of you and your families a very Merry Christmas and A Prosperous New year.

Please find below of our hour of operation during the Christmas and New Year period. To ensure uninterrupted supply through this busy period, where possible, please allow an additional day or two to standard lead times and place orders as early as possible.

Please also e-mail your Christmas/New Year closing times to our Customer Service Department:

au.orders@ixom.com

For your convenience, please find a schedule of our operations during the Christmas and New Year period.

Orders and Customer Service:

Dates	Office Hours	Deliveries
Monday 16 th – Monday 23 rd December 2024	Standard Office Hours	Standard Deliveries
Tuesday 24 th December 2024	7.30am to 4pm AEST	Limited Deliveries Order Cut off at 11am AEST
Wednesday 25th and Thursday 26th December 2024	CLOSED	NO DELIVERIES
Friday 27 th – Tuesday 31 st December 2024	7.30am to 4pm AEST	Limited Deliveries Order Cut off at 11am AEST
Wednesday 1st January 2025	CLOSED	NO DELIVERIES
Thursday 2 nd January – Friday 3 rd January	7.30am to 4pm AEST	Limited Deliveries Order Cut off at 11am AEST
Monday 6 th January 2024	Standard Office Hours Resume	Standard Deliveries Resume

During this time, please expect extended delivery lead times. If you have any queries, please contact our Customer Service Team on:

Please phone: **1300 550 036** or **1300 555 080**

e-mail: au.orders@ixom.com

Wishing you a very happy and safe festive season

From the Management and Staff at Ixom