FESTIVE SEASON TRADING HOURS AND ORDER CUT-OFF DATES

Dear Valued Customer,

As the festive season approaches, we would like to sincerely thank you for your continued support and partnership throughout 2026.

To help you plan and maintain continuity of supply, please review our Christmas and New Year trading schedule and order cut-off dates below.

Final despatch or collection date is Friday, 18 December 2026.

ABP closes at 12:00 pm on Tuesday, 22 December 2026, reopens Monday, 4 January 2027, and resumes despatch Tuesday, 5 January 2027

Fragrances & Blends

Order Received By	Expected Despatch *
13 November 2026	By 18 December 2026
27 November 2026	By 15 January 2027
11 December 2026	By 25 January 2027

*** Expected despatch dates are subject to raw-material availability when your order is placed**

Bulk & Retail Products

Order Received By	Expected Despatch *
7 December 2026	By 18 December 2026
14 December 2026	Week of 5 January 2027
18 December 2026	Week of 11 January 2027
After 4 January 2027	Week of 18 January 2027

*** Expected despatch dates are subject to raw-material availability when your order is placed**

Orders received after the dates above may have longer lead times while we complete our Christmas shutdown and restart activities. We will keep you informed if your expected despatch date changes.

To help avoid disruption to your supply, we encourage you to review your upcoming requirements and place orders as early as possible. If you have questions or would like help planning your orders, please contact your Customer Service Representative on 03 8783 5777 or ABPSales@ixom.com — we are happy to assist.

Warm festive wishes from everyone at ABP

Thank you for your trust and valued partnership throughout the year. We wish you, your colleagues and your loved ones a safe, relaxing and enjoyable festive season, and we look forward to supporting your continued success in 2027.

Warm Regards,

Australian Botanical Products